



## Troubleshooting Guide Pool Cover Pump H53SP-24

1. Disconnect pump from power source . Remove blue strainer base by squeezing the two clips that attach it to the pump. Make sure all debris is removed from the area around the impeller. The impeller should be able to spin freely with slight pressure.
2. Try testing the pump without the hose attached. Any debris stuck in the hose should be removed.
3. Make sure there are no loops in the hose. The hose should run out of the pool and continuously down to the drain area. Any loops or dips in the hose can trap water and may create airlocks.
4. Remember, the pump cycles every two and a half minutes searching for water. To reset the pump, unplug the cord, wait a few seconds and then plug the cord in again.
5. Test the pump in a few inches of water without the hose or the base plate attached. If the pump works it indicates that the pump had a blockage or air lock in the hose or in the base plate area around the impeller.

### Warranty Pump Replacement Policy

The Rule pool pump has a three year warranty from date of purchase. This includes the date of purchase of the pool cover if sold together with a Rule pump. A proof of purchase must be supplied when returning the pump for warranty replacement. If a sales voucher can not be obtained, Rule will use the date code on the pump to determine warranty validation.

Before sending the pump back, check with the place of purchase. Some dealers will make warranty exchanges.

Otherwise, please contact Rule Customer Service directly at 978-281-0573 or via the website through CONTACT US.



*Engineered for life*

For further information, contact your Rule representative, or write to:

**USA:**  
Rule Industries  
1 Kondelin Road, Gloucester, MA 01930  
T: 1.978-281-0440 F: 1.978.283.2619