

Kwik Tek offers a Limited Warranty on all products:



- Inflatables: 1 year from date of purchase
- Other Items: 1 year from date of purchase
- Snow Items: 90 days from date of purchase

We do NOT warranty items with expired warranties under any circumstances.

If your product is still under warranty, please email the following to warranty@kwiktek.com;

Name: _____

Shipping Address: _____

Phone Number: Cell _____ Home _____

Email Address: _____

Yes, I would like to receive special offers and promotions from Sportsstuff & Airhead

Special Instructions: _____

Product Model No.: _____ Product Name: _____

Place of purchase (Name/location): _____ Date of purchase: _____

Description of the Problem:

Proof of Purchase: Please scan & attach your receipt. **Warranties cannot be processed without a receipt.**

Photo of the Defect: Please attach a photo if possible.

Inflatable Product Batch No. _____ (printed next to the valve or on the Warranty Hangtag sewn to the cover on the underside of the valve flap, or near the valve).

Please allow 1-7 business days from the receipt of the completed form for your warranty to be processed. If a replacement is ordered, normally shipping time is an additional 5 to 7 business days. If information is missing from a form, it will cause a delay in processing while we request additional information from you. We will respond via e-mail with our disposition relative to your claim. If a replacement is given, you will receive an e-mail with the UPS tracking number at the time the replacement is shipped. We do not issue refunds, we will replace the defective item only. If you are requesting a refund please contact the place of purchase. We may require you to send the damaged item or a part from the item. There is no charge for regular shipping. If you would like expedited shipping you will need to provide your Visa or MasterCard information on the next page. UPS Second Day Air is \$50, UPS Overnight is \$100.

Thank you for your time and consideration,

Warranty Department
Kwik Tek, Inc

SHIPPING & HANDLING FOR EXPEDITED SHIPPING REQUESTS ONLY

Warranty parts are shipped @ no charge within the Continental U.S. You may wish to receive your replacement parts sooner for an extra fee.

2nd Day Air: \$50.00

Next Day Air: \$100.00

***Orders placed after 12:00 pm Mountain Time will be shipped the following day.**

CREDIT CARD: VISA MASTERCARD

Name on Card: _____

Card No. _____

Expiration Date: _____

CVV: _____

(3 Digit code on back of card)

Please email or fax to the Warranty Department at Kwik Tek, Inc.

warranty@kwiktek.com

1-800-436-9219 (Toll free fax) or 1-303-733-8007

Please fill out the form above and save it to your hard drive. If emailing, attach the form to an email to warranty@kwiktek.com. If faxing, print out the pages of this form and fax to the number above.