



2 Year Limited Warranty

Guarantee:

Blue Wave Island Umbrellas being used in residential applications only are guaranteed to be free from defects in original material and workmanship.

Frames and Accessories Limited Warranty: 2 Years (1 Year on Santiago cantilever frame)

Includes: Frame, ribs, finial, tilt, cord, crank handle, housing, canopy and rib pocket seams. If a defect in the original material or workmanship appears during the warranty period on any Blue Wave umbrella product; Blue Wave, at its option, will repair or replace the product without charge.

Olefin fabric is covered for thirty (30) months against defects in material or workmanship.

Please Remember...

1. Umbrella must be returned with a receipt showing date of purchase, purchase price, and the dealer from which the umbrella was purchased. No warranty claim will be honored without a receipt.
2. Please notify Blue Wave Products in advance of any umbrella warranty claim prior to shipping the product back. Contact our warranty claim department at warranty@splashnetxpress.com.
3. The freight on the umbrella when returned must be prepaid.
4. Warranty claims will only be resolved with the shipment of a replacement product, no refunds will be given.
5. Improper installation, misuse or damages resulting from acts of nature will render this warranty null and void.

What Is NOT Covered:

Failure caused by unreasonable or abusive use, or failure caused by neglect of reasonable and necessary care are not covered by this warranty. Additionally, acts of nature (including but not limited to wind, hurricanes, tornadoes, and storms) are not covered by this warranty. This warranty covers return freight of any warranted product only for the first year. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Wind Damage:

Blue Wave highly recommends that no umbrella, regardless of size or weight, ever be left unattended in the open position. In windy conditions, it is further recommended that umbrellas be closed, removed from their base, and stored, or laid horizontally. This will reduce the risk of damage to your umbrella, furniture, and other belongings or property. To ensure stability of your umbrella, please observe proper placement, and use sufficient weight (base). Wind Damage is NOT covered under our Limited Warranty.

Irregularities in Production Process:

The possibility of "Irregularities" in the product surface may occur during the production process. However, these irregularities do not reduce the quality of the product.

Rust:

Rust is a natural part of the aging process of all Steel or Iron based materials and is therefore NOT considered a defect. Blue Wave Cast Iron & Steel plate bases are designed to require minimum maintenance. Bases should be kept clean. Do not let dirt build up on the bases. Cleaning with mild soap and water, and seasonal touch-up of any scratches, chips or occasional rust seepage from crevices or hidden, un-finishable surfaces inherent in some designs is all that is required. Never leave bases standing in water. To keep your bases looking their best, you may wish to store them when not in use for an extended period of time.

Note: Blue Wave Island Umbrellas are designed for residential use and are not warranted for commercial applications (unless specified for Commercial use).