

# warranty **claim**

In order to submit a warranty claim we require the following: **1.)** serial number(s) or proof of purchase if no serial number can be provided, **2.)** photos of the defect/damage, and **3.)** a full description of the problem.

Person filling out this form:  Distributor  Builder  Homeowner/End User

For Distributor Use Only:

PO Number	Claim Number
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Action Requested:  Credit Only  Replace Only

## distributor/seller **contact information**

## replacement product **shipping address**

Company Name	Customer Name
Branch Number/Location	Branch Number/Location
Contact Name	Street Address
Phone	City/State/Zip
Email	Phone

Qty	Part #	Part Description	Detailed Explanation of Issue*	Serial # Sticker

\*Photos are required for claim processing. Please email them to [warranty@srsmith.com](mailto:warranty@srsmith.com)

I, the undersigned, certify that the above mentioned product(s) has been or will be appropriately destroyed or returned to S.R.Smith for review. In no event shall the above mentioned product(s) be resold.

Customer Signature	Printed Name
Title	Today's Date

**Please fax to 503.266.4334 or email [warranty@srsmith.com](mailto:warranty@srsmith.com)**

toll free 800.824.4387  
 fax 503.266.4334  
 web [www.poollifts.com](http://www.poollifts.com)

